

Postal Regulatory Commission  
901 New York Avenue NW, Suite 200  
Washington, DC 20268-0001

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May 24, 2021

POSTAL REGULATORY  
COMMISSION  
U.S. DEPARTMENT OF JUSTICE

Dear Commissioners,

I'm sending you this letter by postal mail, although knowing that given the service delays created by Louis DeJoy mean that you may not receive this by the deadline for comments next month. Mail to or from Washington, DC, used to take only 4 or 5 day; now it takes 10 to 14 days.

As a longtime (read "senior citizen") postal service user, I am extremely angry at Mr. DeJoy's "ideas" and actions, notably his ordering of destruction of mail-sorting devices, closure of post offices, removal of mailboxes, taping shut of drive-up mailboxes, and general mistreatment of both postal employees and postal customers.

So many of us residents nationwide and globally depend on the USPS to function well. We need postal service for a variety of needs, including regular communications with family and friends, receiving prescription medications on a timely basis by mail, and being able to submit tax forms and other critical paperwork by deadlines, by postal mail.

Although I prefer to vote early and by drive-up, I would have gladly voted by mail, especially during earlier days of the pandemic, but I doubted that my ballot would be received in time and processed accurately. I was very disappointed and angry that I have to distrust our historic and formerly reliable institution, once envied by citizens of other countries, and still depended on by new and old US citizens. Voting by mail during a pandemic and/or in inclement weather is a necessity! Please restore this ability nationwide.

At the very least, please do not implement Mr. DeJoy's policies and procedures. They are harmful and apparently politically motivated detriments to the apolitical USPS. At best, please remove him as Postmaster General and find a more qualified, more humane, and more reasonable person, preferably someone with experience working within the USPS. He is causing much disservice and actual harm to postal customers who depend on having prompt and trustworthy service.

Thank you for considering this heartfelt request.

Sincerely yours,

Amanda R. Masterson  
8805 Crest Ridge Circle  
Austin, TX 78750

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RIO GRANDE DISTRICT  
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